



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Unemployment Insurance Benefits



Information You Should Know

DES can provide individuals who have lost their job through no fault of their own with a weekly stipend of up to \$240 for up to 26 weeks, to supplement lost income while they search for employment. DES is doing everything possible to get Arizonans benefits as soon as possible, including adding additional staff in response to increased application volume, approving overtime (including working on the weekends), and expanding the capacity to take applications over the phone.

- The fastest and easiest way to apply is online www.azui.com
- Individuals without internet access should call 1 (877) 600-2722
- Individuals should apply as soon as possible after their last day of work

The Department of Labor has issued updated eligibility guidance for individuals impacted by COVID-19 and DES will evaluate applications consistent with this new guidance. While individuals still must meet existing requirements around work history, earnings and residency, DES will provide maximum flexibility when evaluating eligibility to assist individuals affected by COVID-19 while still meeting federal requirements.

DES encourages the following individuals impacted by COVID-19 to apply for Unemployment Insurance Benefits:

- Individuals whose employer has permanently or temporarily ceased or drastically reduced operations due to COVID-19 resulting in a reduction of wages;
- Individuals who, due to requirements that the individual be quarantined, are separated from employment and do not have any available paid leave even if the individual has an expectation of returning to work after the quarantine is over;
- Individuals who leave employment due to a risk of exposure or infection and are a member of a population that is particularly susceptible to COVID-19;
- Individuals who leave employment to care for a family member who has been infected with COVID-19; or
- Individuals who for any other scenario are separated from work for reasons related to COVID-19.

DES is also developing specific application assistance for individuals impacted by COVID-19.

Federal and state laws around eligibility and requirements are also changing in response to COVID-19. DES is analyzing the impacts of these changes and will update its requirements accordingly. These may continue to change as the government response to COVID-19 evolves.

Due to unprecedented call volume, DES is currently experiencing higher call wait times than normal but is working diligently to correct the issue to serve Arizonans as quickly as possible. Detailed information about Arizona Unemployment Benefits can be found by visiting www.AZUI.gov, or in the “Guide to Arizona Benefits” handbook that applicants receive in the mail.